

Suggestions / Comments / Website feed back form

Should you have any useful suggestions or, indeed, any complains regarding the service we provide, please contact Sonia Clark, Surgery Manager, who will be happy to help you. We do run an official complains system. A copy of our complaints procedure booklet can be obtained from reception. We also have a Patient Panel who are always happy to take forward your suggestions to improve our service - please put your comments in the suggestions box by the Patient Panel notice board situated outside of the nurses' room in the main reception waiting area.

MOSS GROVE SURGERY-KINGSWINFORD PATIENT COMMENTS / SUGGESTIONS

We are always interested to hear your view about our surgery, our service or indeed any aspect of your experience when attending the surgery.

If you would like to make a comment or suggestions for improvement, please write your views below and post it in the suggestions box provided. Thank you

My Comment / Suggestion is: _____

Time: _____ Date: _____

We review all of the comments / suggestions we receive. Wherever possible we will take action in the surgery to respond to your praise, criticism or suggestions.

If you would like a personal response to your comments, please provide your details below:

NAME: _____

Mr / Mrs / Miss / Miss: _____

Tel No: _____

Address: _____

(For surgery use only):

Date Received:

Date of Reply:

Surgery Action:

Referred to: